

Print At Home Tickets: Instructional Guide

What are Print At Home Tickets?

Print At Home is an electronic delivery method by which your tickets or items are emailed directly to you immediately after your purchase. You will receive an email after your purchase, which will include your order confirmation and your tickets.

BENEFITS


- Avoid waiting in "Will Call" lines to pick up your tickets.
- Prevent your tickets from getting lost in the mail.
- You can print or reprint your tickets anytime prior to an event if they are misplaced.

Special Notes


If you are using any spam filters and want to ensure that you receive the email containing your tickets, please add our email patronservices@peoriasymphony.org to your approved spam filter list. Print At Home tickets will arrive as an attachment in the email. Please set your email to accept attachments.


Adobe Acrobat Reader version 4 or higher is required to use the Print At Home feature.


A free copy of the software can be downloaded at www.adobe.com.

 **1** Order concert tickets online at peoriasymphony.org or by calling the PSO Box Office at 309.671.1096

2 All PSO Tickets are distributed by email. 

 **3** When your order is processed, you will receive an email to print your tickets at home.

4 Print your tickets in color or black & white on standard 8.5x11-inch plain white paper on your home printer. Each ticket should be treated and protected like any other valid ticket. 

 **5** Bring your tickets to the concert! Print At Home tickets are individually barcoded allowing one scan per entry. Any attempts to duplicate, alter, or sell any copies of the Print At Home ticket may result in admittance being refused to the event.

Can't print your tickets? The email with your tickets can be opened on any mobile device and scanned directly from the screen. You can also contact the PSO Box Office to request your tickets be printed and sent to you, or we can hold them for you at the Will Call table on the evening of the concert.

